



PGY2 Ambulatory Care Pharmacy Residency

Program Code: 36046

NMS Code: 714065

Located in beautiful Asheville, North Carolina, Mission Hospital is the largest facility in the Mission Health System, serving an 18 county area of Western North Carolina. This 815-bed community teaching hospital was ranked No. 1 “Best Hospital” in North Carolina for 2017 and 2018 by Business North Carolina and ranked in the top 1% of “Best Hospitals” nationally in 2016 by Heathgrades. We are the regional referral center for tertiary and quaternary care, a comprehensive stroke center and a level-2 trauma center. Mission is also home to a 94-bed emergency department, 85 bed children’s hospital and 100 bed behavioral health unit.



Mission Health System is a part of HCA Healthcare, one of the largest health systems in the world. Based in Nashville, Tennessee, HCA Healthcare is comprised of more than 180 hospitals and approximately 1,800 sites of care, including surgery centers, freestanding ERs, urgent care centers and physician clinics, in 20 states and the United Kingdom.

Program Description

This PGY2 residency program is conducted at Mission Hospital in partnership with the University Of North Carolina Eshelman School of Pharmacy in Asheville, North Carolina. Our residency program builds on Doctor of Pharmacy education and PGY1 pharmacy residency programs to contribute to the development of clinical pharmacists in advanced or specialized practice. Our PGY2 residency provides residents with opportunities to function independently as practitioners by conceptualizing and integrating accumulated experience and knowledge and incorporating both into the provision of patient care that improves medication therapy. Residents who successfully complete this accredited PGY2 pharmacy residency possess competencies that qualify them for clinical pharmacist and/or faculty positions and position them to be eligible for attainment of board certification in ambulatory care practice.

Our PGY2 Ambulatory Care Residency is designed to provide advanced training in Ambulatory Care for a pharmacist in the areas of population health management, transitions of care, primary care, and rural healthcare. A strong focus is placed on strengthening personal and professional leadership skills, using data analytics to support decision processes, and developing technology based care models while promoting services for people living in rural areas through academia and hospital based efforts. At the end of this experience, our residents are able help develop and/or grow innovative services to identify and deliver pharmaceutical care to individual and populations of patients in either a physician practice setting or accountable care organization.

Ambulatory Services

Mission Hospital Outpatient Clinical Pharmacy Services (OPCPS) serves both primary care and specialty ambulatory service lines in a variety of ways from direct patient care to more broad population health work. Embedded and centralized pharmacists work to enhance patients' understanding of their medications and chronic diseases. They strive to promote overall health and well-being through collaboration with patients, their families, and their healthcare providers. Another focus of this department is on medication therapy management and education, as well as working to facilitate continuity of care by assisting with medication access, adherence, and reconciliation during transitions of care.

Mission Outpatient Clinical Pharmacy Services provide support in the following areas:

- Anticoagulation
- Heart failure
- Infectious disease
- Neurology
- Geriatrics
- Chronic disease management and education (diabetes, asthma, COPD, hypertension, etc)
- Primary care and population health
- Transitions of Care

The Asheville Experience

Finally, it cannot be ignored that Mission Hospital is conveniently nestled in the gorgeous Blue Ridge Mountains. Work-life balance can happily be achieved with a hike to 360 degree mountain-top views or in attempts to frequent as many eclectic restaurants as possible in cultural downtown Asheville. There are abundant recreational activities year round

PGY2 Ambulatory Care Residency Program Director Contact Information

Christie H. Dresback, PharmD

Manager – Outpatient Clinical Pharmacy Services / Mission Anticoagulation Clinic
PGY1 & PGY2 Ambulatory Care Pharmacy Residency Program Director

Mission Health
HCA Healthcare | North Carolina Division
1 Hospital Drive, #2218, Asheville, NC 28801
P: 828-213-5358
Christie.Dresback@HCAHealthcare.com

Application Deadline: January 6th, 2021

Application Requirements

We are using the ASHP-supported application portal, PhORCAS for resident application submissions. ***Application deadline for Mission Hospital is January 6th, 2021 ***

Through the [PhORCAS site](#), and as part of our application packet, we require the following documents:

- Copy of college transcript(s)
- Curriculum vitae
- Letter of intent
- 3 letters of recommendation using the standardized form on PhORCAS

Mission Hospital does not sponsor H1B or other visas

The preference is to have residents licensed by July 1st. Residents must be licensed within 90 days of starting the program.

Program Code: 36046

National Matching Service Code: 714065

Positions Available: 1 Resident

Duration of Residency: 12 Month Residency

PGY2 Ambulatory Care Required Learning Experiences

Program's Learning Experiences	Description
Orientation Block	This is a required learning experience consisting of approximately 4 to 6 weeks of training and orientation to Mission Hospital and outpatient clinics
Anticoagulation	This is required longitudinal rotation with Mission Hospital Outpatient Anticoagulation Clinic. The clinic exists to provide safe and effective management of anticoagulation therapy for outpatients in western North Carolina through appropriate initiation of therapy, provision of patient education, continuous monitoring, and quality assurance programs.
Transitions of Care Staffing	This is a required longitudinal staffing experience within the transitions of care service at Mission Hospital. Residents are required to staff every 3 rd weekend.
Advance Cardiac Care	This is a required longitudinal rotation within Mission Hospital's Advanced Cardiac Care Clinic. The primary focus of the resident's rotation is management of patients with advanced heart failure.
UNC Rural Health	This is a required longitudinal rotation with UNC Eshelman School of Pharmacy. The Rural Health program provides opportunities to work with pharmacy and other health care disciplines to teach health science students the challenges and barriers with providing health care in rural settings.
Medication Assistance	The Mission Medication Assistance Program (MAP) provides medications, education, and disease state management to uninsured and Medicare patients with incomes less than 400% of the Federal Poverty Limit (FPL). This rotation may be quarterly to longitudinal.
Family Medicine	Pharmacists are embedded in the patient's medical home at various Mission Hospital family medicine practices throughout the region when they provide clinical pharmacy services. The resident will be responsible for their own clinical site. This is a required longitudinal rotation.
Population Health Management	Population Health services are provided in both direct patient care and in centralized approach. This is a required quarterly rotation with our Accountable Care Organization.
Practice Management	This experience allows the resident to assist in management of Outpatient Clinical Pharmacy Services projects and initiatives. Its goal is to give the resident a glimpse of practice management from clinic-specific to system needs. This is required mid-year.

<p>Leadership and Management</p>	<p>Lead the Way is a required 12-month learning experience. It is designed to teach the resident the importance of pharmacy leadership in health systems through participating in monthly topic discussions and assignments with members of the Pharmacy Leadership team.</p>
<p>Residency Project</p>	<p>Residents are required to complete a yearlong project that examines strategic medication processes or protocols within the organization that need improvement. This project is typically around new program initiatives in the system.</p>
<p>Western NC Outpatient Pharmacy Partners (WNCOPP)</p>	<p>This quarterly, required, longitudinal rotation allows the resident to work with other clinical pharmacists in the region of Western North Carolina to highlight and share innovative ambulatory, outpatient and community pharmacy practices. It also helps provide leadership experience around professional advocacy.</p>
<p>Specialty/Consult Service</p>	<p>Mission Hospital Outpatient Pharmacy Consult Service exists to provide virtual clinical pharmacy support services to clinics in western North Carolina that do not have an embedded pharmacist and to the hospital's accountable care organization, Mission Health Partners (MHP).</p>

Other Longitudinal Requirements		
Community Service	ABCCM Free Clinic	10 sessions
Diabetes Camp	Serve as a camp counselor at a diabetes camp for children	Prep for Camp – one week Camp – one week
Diabetes Didactics	Year-long intensive diabetes education program	Once monthly
Diabetes Didactics Conundrum	Presentation presented at diabetes didactics regarding diabetes with specific comorbidities	One per year
CE presentation	Presentation given to pharmacists or other health care providers with CE provided	One per year
Research Poster	Present research project as a poster at a national or regional meeting	One per year
National/Regional Meetings*	NCAP, ASHP, and SERC	3 meetings
Primary Care Clinical Meeting	Discuss clinical care, review current practice guidelines, evaluate the literature, discuss leadership and management	Optional
Evidence Based Medicine	Journal Club for area Ambulatory Care Programs	Optional
Clinical Conundrums	PGY2 and PGY1 residents meet to discuss recent clinical challenges experienced	Twice monthly

* Meetings and travel are not budgeted by the program. The resident funds these.

PGY2 Salary and Benefits

Salary

PGY2 Salary - \$51,500

Benefits

Paid Time Off (PTO)

Residents accrue paid time off (PTO) days during the 12-month program. PTO must be used for scheduled personal leave, illness and job interviews. The resident salary goes toward attendance at the ASHP Midyear, North Carolina Association of Pharmacist (NCAP) and the Southeastern Residency Conference (SERC) meetings without using any PTO.

Health Benefits

Health coverage for you and your immediate family is available through optional Mission Health Care Plans. Please see [Mission & Me](#) for detailed information on all employee benefits.

Dedicated Office Space

Office space is provided for the PGY2 resident in a collaborative environment. The office is housed at 1 Hospital Drive near preceptors. A laptop is provided for each resident in the office space with a docking station and two full size monitors.

Stock Options

HCA Healthcare employees have the option to purchase HCA Healthcare stock through the Employee Stock Purchase Plan at a discount. Please see [Mission & Me](#) for detailed information on all employee benefits.

Student Loan Assistance

HCA Healthcare offers student loan assistance program that residents are eligible to enroll for. Please see [Mission & Me](#) for detailed information on all employee benefits.

Current Resident

PGY2 Ambulatory Care Pharmacy Residency

Jennifer Ruiz-Veve, PharmD



Hometown:
Raleigh NC

Undergraduate School:
Campbell University

Pharmacy School:
Campbell University
College of Pharmacy and Health Sciences

Contact Information:
Jennifer.RuizVeve@HCAHealthcare.com

Preceptors:

Our residency program director and preceptors have a great deal of experience precepting residents and facilitating experiences that develop your ambulatory care skills and knowledge.

Program Director:

Christie Dresback, PharmD, is a graduate of UNC Chapel Hill School of Pharmacy. She completed her PGY1 residency with Kerr Drug/UNC SOP. She has been with Mission Hospital for nearly 15 years where she has worked in various outpatient and ambulatory areas including anticoagulation, medication assistance, primary care, population health and transitions of care.

Her responsibilities currently include management of Mission Hospital Outpatient Clinical Pharmacy Services which encompasses primary care and specialty clinical pharmacy services as well as Mission Anticoagulation Clinic. In addition, Christie precepts 2nd, 3rd and 4th-year pharmacy students as well as PGY1 and PGY2 residents.

Past Residents *(Past 5 Years)*

2019-2020

Elisabeth (Beth) Schulz, PharmD

Medication Reconciliation Pharmacist
Mission Hospital
Asheville, NC

2018-2019

Elizabeth Ramsaur, PharmD, BCACP

Clinical Pharmacist – Outpatient Clinical
Pharmacy Services
Mission Hospital
Asheville, NC

2017-2019

Brittany Thompson, PharmD

Clinical Pharmacist - Ambulatory Services
Medical University of South Carolina
Charleston, SC

2016-2017

Marissa Rogoff, PharmD, BCACP

Medication Assistance and Transitions
of Care
BayCare Health System
Tampa, FL

2015-2016

Kathryn Hauenstein Pelkey,
PharmD, BCACP

Ambulatory Care Pharmacist
Community Health Network – Butler
University
Indianapolis, IN

Requirements for Completion of PGY2 Ambulatory Care Pharmacy Residency

Orientation and Licensure
Obtain or maintain NC pharmacy license within 90 days of start date* Attend and complete hospital's general orientation, if not previously completed Complete assigned Health Stream modules Complete IRB Citi training, if not already completed Attend BCLS training, if not already certified
Goals and Objectives
"Satisfactory progress" on 100% of required objectives "Achieve" on 85% of required objectives Complete scheduled evening and weekend staffing shifts as distributive or clinical pharmacist Present for at least 80% of scheduled days on each learning experience
Precepting, Teaching, Longitudinal Learning and Leadership
Completion of UNC required preceptor training Serve as primary preceptor for at least two APPE student for a one month clerkship in ambulatory care setting Participation in UNC Rural Health programming – either facilitating group class or didactics at UNC Participate in monthly "Lead the Way" leadership series and complete all assignments (yearlong) Present for 80% of scheduled weekly Primary Care Clinical Meetings (yearlong) Present for 80% of Evidence Based Medicine (occurs monthly yearlong)
Research
Complete research project and present at Clinical Meeting or other multidisciplinary committee Present poster at Midyear Clinical Meeting or other Rural Health or Ambulatory care meeting (funded by resident) Present research project at SERC (if assigned, funded by resident)
Drug Information / Formulary Management
Complete one assigned drug class review or protocol review or clinic formulary addition request by assigned deadlines Complete one MUE (may be part of research project or separate review) Respond to drug information questions in timely manner
Presentations
Present one CE program at Clinical Meeting (one per year) Present primary care topic handout at primary care Grand Rounds Present one formal CE through MAHEC Pharmacotherapy education series
Recruiting**
Participate in Residency Showcase at NCAP (or recruitment material preparations, if not attending) Participate in Residency Showcase and PPS at Midyear (funded by resident) Participate in on-site residency interviews
Community Service
Participate in 10 sessions at ABCCM

*Failure to obtain license within 90 days from the first day of residency program will result in termination of employment and residency program, unless circumstances are deemed out of resident's control (determined by RPD and RAC).

** Meetings and travel are not budgeted by the program. The resident funds these.